

Care and Maintenance Guide

Ceramic Basins, Toilets and Toilet Seats

Ceramic Basins And Toilets

Ceramic products should be cleaned regularly with warm soapy water. They may then be rinsed with clean water and, if desired, dried and polished with a soft cloth.

Regular cleaning will prevent a build up of soluble salts. Some proprietary cleaners can damage the glazed surface and we strongly recommend that the instructions on the bottle of your chosen cleaner are followed.

We advise against the practice of leaving strong cleaners or bleach in ceramic products overnight since the glazed surface may be damaged.

Utopia sanitaryware carries a lifetime guarantee against manufacturing defects and are supplied with a 2% dimensional tolerance.

Installation must be in accordance with the instructions provided and failure to comply with these may invalidate the guarantee.

In respect of wall-hung products, recommended fixing brackets and frames must be used. These are not included with our wall-hung pans.

Care Of Your Toilet Seat

Urine should not be allowed to remain on the seat or hinge surfaces (or any other surfaces in the bathroom) as its acidic nature will attack the seat and hinge.

The seat and hinges should be regularly cleaned with soapy water and rinsed with clean water. For a more thorough clean, use a suitable cleaning product then rinse with clean water.

Bleach, formulated to kill germs, has a very strong action, and should not be used on the seat or hinge. Bleach deposits not completely washed away have a particularly strong effect and will characteristically discolour both the seat with a browning effect on the edges and a dulling of the plastic surface and the stainless hinges will appear to have a red surface deposit.

To our knowledge bleach content in cleaning products has to be declared by law and will often be referred to on the packaging as SODIUM HYPOCHLORITE.

Discoloration to the underside of the seat can also occur if bleach is left in the pan and the toilet seat is shut. After cleaning, wipe the seat with a well wrung-out cloth. Leave the seat and lid up whenever strong cleaning products are left in the bowl of the WC pan to prevent damage from vapours.

A two year guarantee applies to all toilet seats and related components. It is the responsibility of the individual to ensure that suitable cleaning products are used.

Do not use abrasive cleaning products or those cleaning products that contain chlorine or acids, as these may cause yellowing or peeling of the material.

Our Contact Details

Customer Services
 Phone: 01902 406402
 Email: customersupport@utopiagroup.com
 Website: utopiagroup.com
 Opening times: Mon-Fri 8.30am-5.00pm.

Utopia Furniture Limited,
 Springvale Avenue,
 Wolverhampton,
 United Kingdom,
 WV14 0QL