



utopiagroup.com

Care and Maintenance Guide

# Mineralcast Products

## Mineralcast Products

Mineralcast products carry a five year guarantee and are supplied with 2% dimensional tolerance.

General care in preserving the beauty and functionality of Mineralcast products can be as simple as wiping regularly with a damp cloth and a detergent based cleaner.

To protect against stains, cuts and heat damage, please pay careful attention to the information below.

## Cleaning

Because Mineralcast material is non-porous, liquids and stains remain on the surface so they can be removed.

We recommend that you use warm soapy water or a solution of mild, non abrasive detergent to clean your Mineralcast product.

We also recommend you rinse off household chemicals immediately, then clean the surface with warm soapy water and wipe dry.

## Heat

Never place hot objects or heat producing appliances directly onto a Mineralcast basin or worktop.

Always use a heat shield, hot pad or trivet to avoid marking the surface.

If you are in any doubts as to how to care for your Mineralcast basin or worktop, please contact your retailer or alternatively call Customer Services on 01902 406402.

## HARMFUL CLEANERS AND CHEMICALS TO AVOID

Chemical ingredient	Synonymous Names	Chemical ingredient	Synonymous Names
Hydrochloric Acid	Muriatic Acid	Phosphoric Acid	Rust Remover
	Hydrogen Chloride	Sodium Hydroxide	Hydrogen Chloride
Sulphuric Acid	Oleic Acid	Caustic	Caustic Soda
	Oleum	Pumice (abrasive)	
Hydrofluoric Acid	Rust Remover		

In addition to these, we also recommend avoiding harsh abrasive cleaners and bleach.

## Our Contact Details

Customer Services  
Phone: 01902 406402  
Email: customersupport@utopiagroup.com  
Website: utopiagroup.com  
Opening times: Mon-Fri 8.30am-5.00pm.

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