



utopiagroup.com

## Care and Maintenance Guide

# Painted timber products

### Guarantee Information

Utopia furniture has been specifically designed and manufactured for performance in general bathroom use and carries a five year guarantee. All bathroom furniture will deteriorate through prolonged periods of exposure to high levels of condensation and all bathrooms must be adequately ventilated using suitable extraction to avoid this. Failure to ensure adequate ventilation may invalidate your guarantee.

Bathroom furniture is not specified or designed for use in areas of high or regular direct contact with water, particularly in wet room environments or where direct and/or regular water contact is prevalent. Any guarantee does not extend to this use.

### Cleaning

- Spills should be removed immediately using a clean cloth, to help preserve the beauty of the wood.
- Furniture should be regularly dusted with a soft cotton or micro-fibre cloth.
- Occasionally wipe your furniture with a soft cloth dampened with a mild detergent solution. Surfaces should be thoroughly dried with a lint free cloth to prevent watermarks.
- Under no circumstances should solvent cleaning agents (such as nitro-based thinners, acetone, nail polish remover or similar products) be used.
- Some furniture polishes are unsuitable for use on painted surfaces and can degrade the paint. Always ensure that polishes are suitable for end use.
- Never use abrasive cleaning agents or cloths (e.g. linen cloths, paper towels etc) as these will scratch.
- Glass or mirrored panels should be cleaned using a non-solvent based glass cleaner and a soft cloth, carefully avoiding contact with painted sections.

- If your furniture becomes stained, scratched or chipped, or suffers other damage we recommend professional help is sought to restore it.

**NOTE: On no account should an abrasive or solvent cleaner be used as they could damage the surface.**

Bathroom furniture will be adversely affected by water spillage and heavy condensation. To preserve the condition of your furniture it is very important to wipe dry any excess moisture.

### Timber Product Specification

In the production of solid wood and veneered doors, great care is taken in the selection of material. However, being a "living" natural product it is not possible, nor do we feel desirable, to strive for total uniformity of shading and grain pattern. Our aim is at all times to operate with controlled parameters which recognise that some variation is both acceptable and aesthetically pleasing.

**Before installing your timber furniture into a new property or extension we strongly advise the building is first dry, well ventilated and adequately heated.**

### Touch-up paint pots

If the touch-up paint is required, please ensure that the surface is dry, clean and free from dust or oils.

The paint should be applied using a slightly damp sponge. Carefully dab the paint onto the required area and leave it to dry.

Several coats may be necessary to build up the paint to give the required finish.

Failure to follow the above guidelines will invalidate your guarantee.

### Our Contact Details

Customer Services

Phone: 01902 406402

Email: [customersupport@utopiagroup.com](mailto:customersupport@utopiagroup.com)

Website: [utopiagroup.com](http://utopiagroup.com)

Opening times: Mon-Fri 8.30am-5.00pm.

Utopia Furniture Limited,

Springvale Avenue,

Wolverhampton,

United Kingdom,

WV14 0QL