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Care and Maintenance Guide

Tiles

Guarantee Information

Our tile collection contains both wall and floor tiles. Please note that wall tiles are unsuitable for use on floors.

Routine Cleaning

There are four main points which should be taken into account regarding the maintenance and upkeep of the tiled surface -

- Ensure that a regular cleaning programme is strictly maintained.
- Keep the environment free from abrasive dirt brought in from outside on the soles of footwear by using appropriate matting or rugs.
- Refrain from dragging items across the surface.
- Avoid overloading areas and dropping heavy or sharp objects onto the surface of the tiles.

General Cleaning

The lifespan of a ceramic or porcelain tile is determined by two factors, the suitability of the product for the area to be tiled and the maintenance of the surface.

For the removal of dust we recommend the use of a dry mop, no wax additives should be used at any time.

For general day to day cleaning and maintenance we recommend that the surface should be swept or vacuumed on a regular basis. The tiles should then be cleaned using a soft or flat headed mop with a PH neutral cleansing detergent, diluted at the rates recommended by the manufacturer. Following this, the appearance of the tiles can be enhanced if wiped over with a clean, dry mop.

Oil And Grease Stains

Many alkaline based products are available on the market for the removal of oil and grease stains, please refer to the manufacturer's guidelines.

It is very important to deal with any spillages as quickly as possible, the longer the substance remains on the surface the more difficult it will be to eliminate.

Our Contact Details

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